



For More Information

Sign up to receive TOL News
and Events Emails
[https://public.govdelivery.com/
accounts/USMHSDHSS/sub
scriber/new](https://public.govdelivery.com/accounts/USMHSDHSS/subscriber/new)

TOL Customer Service
Available 24/7/365
1 (800) 600 9332

OCONUS Telephone
Numbers located at
“Contact Us”



What is TOL prescription (Rx) refill?

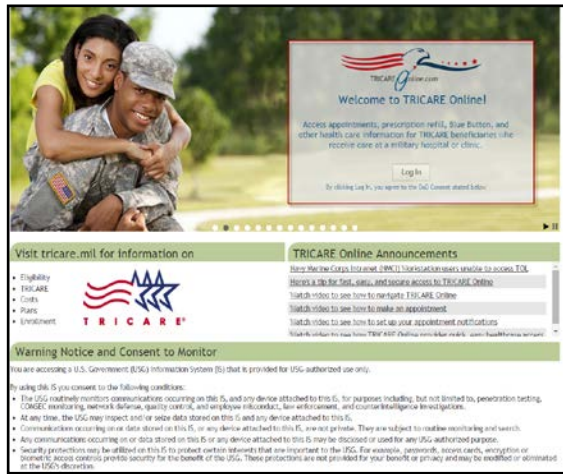
TOL prescription (Rx) refill allows you to:

- Access prescriptions that can be refilled NOW!
- View all active prescriptions with associated status information
- Check when a prescription can be refilled
- Quickly select one or more prescriptions for refill
- Select your preferred military hospital or clinic pick-up location
- View details about the selected Pharmacy pick-up location
- Enter Rx numbers to request refills for family members
- Receive immediate confirmation messages displayed on TOL telling you when your refill(s) can be picked up
- Receive email and/or text notifications for your refill request
- Receive email and/or text notifications if you forget to pick-up a prescription so you can request it again
- Link to the TRICARE Mail Order Pharmacy (TMOP) to schedule home delivery

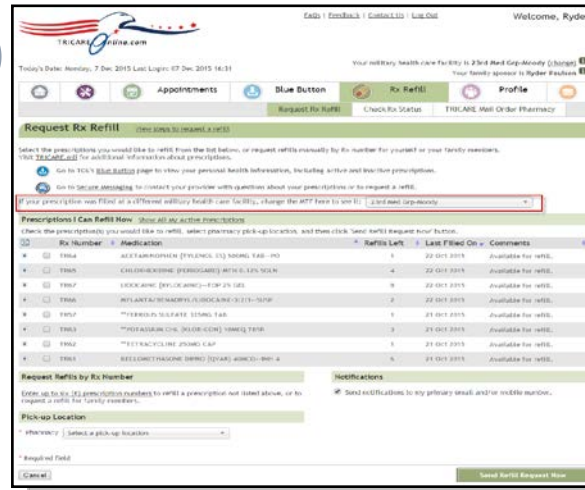
Visit TOL at www.tricareonline.com

How do you request a prescription (Rx) refill on TOL?

1



4



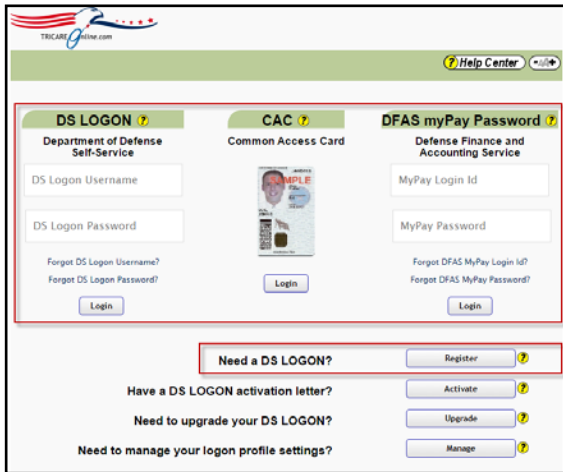
1

Go to www.tricareonline.com and click “Log In”.

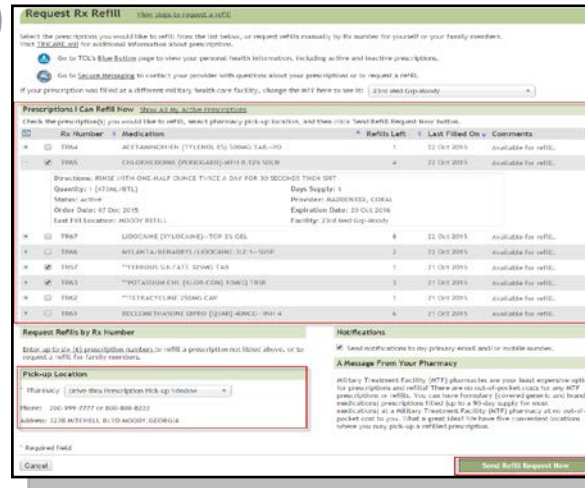
2

Log in with your DS Logon Premium (Level 2), DoD CAC or DFAS myPay credentials. If you do not have DS Logon credentials and would like to, click “Register”.

2



5



3

Click ‘Rx Refill’ option on the TOL home page or top navigation bar to request one or more refills.

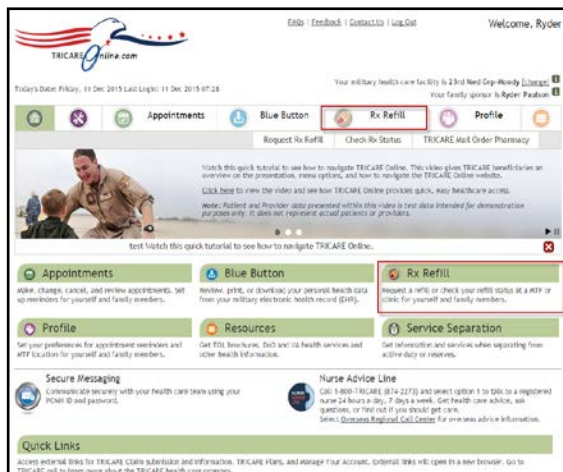
4

Confirm your primary military treatment facility (MTF) or select a different MTF from the drop-down box.

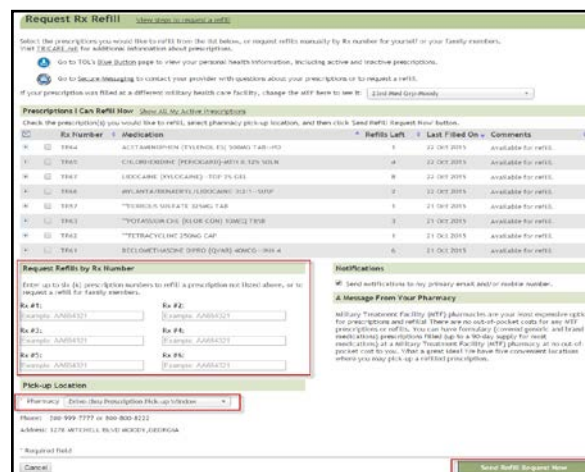
5

Select your prescription(s) to refill. Choose a Pharmacy Pick-up Location. Submit your refill request.

3



6



6

Request refills for your family members by selecting the ‘Request Refill by Rx Number’ option. Enter up to six Rx numbers. Choose Pharmacy pick-up location. Submit your refill request.